



*"People  
helping people  
help  
themselves"*

Mitchell E. Daniels, Jr., Governor  
State of Indiana

***Indiana Family and Social Services Administration***

402 W. WASHINGTON STREET, P.O. BOX 7083  
INDIANAPOLIS, IN 46207-7083

The Indiana Department of Insurance published Bulletin 191, Policy Cancellation Moratorium, on March 6, 2012 and it advises insurance companies to extend the grace period for payment of premium for customers in specified counties that were affected by the storm. The following counties were impacted:

Clark, Gibson, Harrison, Jefferson, Posey, Ripley, Scott, Warrick, and Washington

We value you as a participant of the Healthy Indiana Plan, the Children's Health Insurance Plan, or M.E.D. Works, and are dedicated to providing you with assistance through this difficult time. If you or your family members have experienced a change in income, household, or other factors, your contribution may change. For any questions or details regarding the review process, please contact the FSSA Service Center at 1-800-403-0864.

For information regarding the grace period extension, and any other questions you may have regarding billing, address changes or benefit questions, please contact your HIP Health Plan:

- Anthem Member Services: 1-866-408-6131 - TTY/TDD: 1-866-408-7188
- ESP Member Services 1-866-674-1461 Local 317-614-2032 TTY/TDD: 1-888-640-7906
- MHS Managed Health Services: 1-877-647-4848 - TTY/TDD: 1-800-743-3333
- MDWise: 1-800-356-1204 or 317-630-2831 Option 3, Option 4 for Spanish TTY/TDD: 1-800-743-3333

If you are a CHIP or M.E.D. Works premium payer and have any questions about the grace period extension you can contact:

- Premium Collection Services: 1-866-404-7113
- M.E.D. Works Payment Line: 1-866-273-5897

